

LONDON

LG
BT
Q+ CENTRE

ANNUAL REPORT
2025-2026

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+ Chief Executive's foreword

In a conversation I had with Daniel, our Centre Manager for the past two years, we reflected on the changes the London LGBTQ+ Community Centre has gone through since 2023.

For me, having been part of the team since 2021, the opening of the Centre that same year feels both like yesterday and a lifetime ago. The pace of our work is incredibly fast and so has our growth been since. What is certain is that as we keep understanding our role within the wider LGBTQ+ sector as well as the community's needs, we only get more nuanced, dedicated and critical of our own delivery.

And it cannot be in any other way, as our city and the UK become increasingly hostile to many of us - from the reversal of rights and freedoms for our trans and non-binary siblings following the Supreme Court Ruling, to the perilous experiences of those seeking asylum as they arrive in the UK. We couldn't call ourselves a 'community centre' if we were not striving to build, grow and strengthen all LGBTQ+ communities.

Being a public space has its blessings and its curses. Our lives are full of beautiful moments like workshops or community meetups. As well as emotionally challenging ones as we often are the first door some folks knock on when in crisis. Help that we often cannot offer. We listen, offer support and comfort and signpost to those with the resources and skills to deliver specific aid. This doesn't mean that our work ends there. We follow their journeys and keep welcoming them back to the Centre for care, queer joy and kindhearted chats we are specialised in.

This foreword is dedicated to all the invisible labour that my team does, as they give all their heart to the community. All the work hidden behind the number of events and visitors and the statistics on impact; albeit shaping our approach and the care that goes towards our activities. I would also like to extend my appreciation to all the facilitators who keep generously and enthusiastically being part of our journey.

We will keep evolving what we do and how we do it, no doubt about that, for that is the nature of a space that belongs to all of us. We will work hard, internally and externally, to ensure that the main pillar of our work remains untouched and strong – the love for our community.

Bisila Noha (she/her)

Chief Executive

+ About the London LGBTQ+ Community Centre

London prides itself on being a diverse and inclusive city. Yet between 2006 and 2016, more than half of its LGBTQ+ venues disappeared in what became known as the “closure epidemic”. Even before the pandemic, over half of LGBTQ+ people reported experiencing depression, and more than a third said they often felt lonely, according to LGBT+ Hero.

At the London LGBTQ+ Community Centre, we exist to change that story. We are here to create a space of solace and connection, a place where people can show up as themselves and know they will be seen, supported and celebrated.

Described by a community member as “a wholesome queer living room”, the Centre is a sober, intersectional and intergenerational space and café where all LGBTQ+ people can find friendship, care and joy.

As a charity run for and by LGBTQ+ people, we understand how hard it can be to find community when you need it most. Many of us carry overlapping experiences of exclusion, isolation and trauma. Here, we work to replace those with belonging, laughter and shared understanding.

“I was uncomfortable being around other Black queer people, I was so used to being ostracised. The Centre has given me the opportunity to make connections. I went to a session run by a person of colour on trauma and I felt understood in a way I didn’t expect... it gave me a sense of belonging, my experience was shared.

It made me feel less isolated.”

– Centre visitor



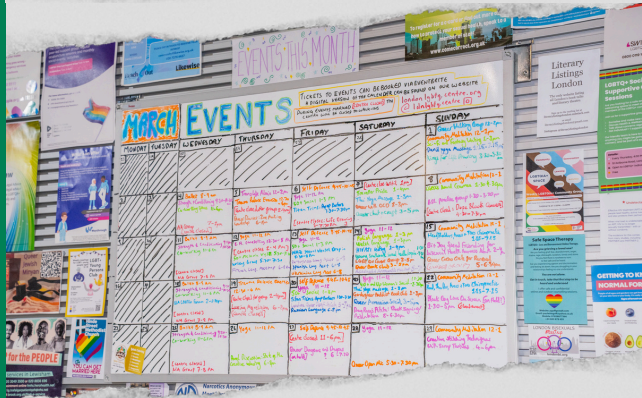
Photos by Megan Teo

+ About the London LGBTQ+ Community Centre

Since opening our doors in December 2021, we've become a lifeline for London's queer community – a place to rest and connect.

Our vision is simple: a more connected, confident and thriving LGBTQ+ community in London. We work towards it through a holistic offer that includes:

- A staffed hub where people can find information and be signposted to other inclusive services, helping the wider LGBTQ+ sector to grow and thrive.
- A community café with £1 drinks and a pay-it-forward system, making warmth and welcome affordable to everyone.
- A swap shop with free clothing, books, games and creative materials
- A vibrant programme of events and activities, from wellbeing, sexual and mental health drop-ins to book and film clubs, creative workshops and community meetups. Most events are free or on a pay-what-you-can.
- Volunteering opportunities across the physical space, website, research, fundraising and practical support, helping people build confidence, skills and connection.



Photos by Megan Teo

+ All a little bit upside down; all being set in place

In December 2025, we celebrated four years since opening our doors for the first time.

Over the years, we've continue to learn and grow. In late 2023, we underwent a big transformation - hiring new team members and restructuring how we work.



So, in a way, it has been two years since we started consolidating our work. This has meant lots of tests and changes. Some of these changes are in online spaces, like bringing crisis signposting resources to our website. Some are in person and more visible, like our brand new toilet. Regardless of their size, all these tweaks and improvements take time, consideration and a lot of care.



Photos by Megan Teo

+ A team that keeps on evolving

We started 2025 with Bisila (she/her) –then General Manager, now Chief Executive– on a sabbatical until May. Elsa Cardona (she/her) and Loretta Curtin (she/her) took over, covering the Centre’s leadership and fundraising efforts respectively.

Having led the opening of the Centre in 2021 as the first member of staff, Bisila saw her absence as a stepping stone on the Centre’s journey: a key moment of reflection, giving two new pairs of eyes the chance to assess and improve our work.

All in all, it was a positive experience. Elsa reviewed how we work together and achieved other milestones, like recruiting our first Co-chair of the Board of Trustees. Loretta brought in additional funding, including a three-year grant from the London Marathon Foundation.

Following Bisila’s steps, Jesualdo (he/him) – Events and Outreach Lead – has went on his own sabbatical. Jesualdo joined in October 2023 and has since done a wonderful job to professionalise our calendar, how we work with facilitators and expand our community reach.

Summer Cheung (she/her) joined us temporarily, and during her time, helped us rethink the events programme. We take huge pride in the number of events and drop-ins we’ve hosted throughout the years (over 3,500). But it’s also a big undertaking for the team, most of whom work part-time. So we are looking into a new way of being that is more sustainable. [More on this later!](#)

As Bisila’s role changed to Chief Executive, we saw the need to build capacity on the operations side to get us ready for future growth. Lucy Hayhoe (she/her), who has been our Finance Manager since October 2023, successfully went through a tough recruitment process and is now our Operations and Finance Manager. We are very excited to have someone fully dedicated to ops.

We also said goodbye to Jo Alloway (they/them), our Fundraising Lead who managed events fundraising, and Helen Jones (she/her), who led the Centre’s research project.

Team sound bath for Helen’s leaving party

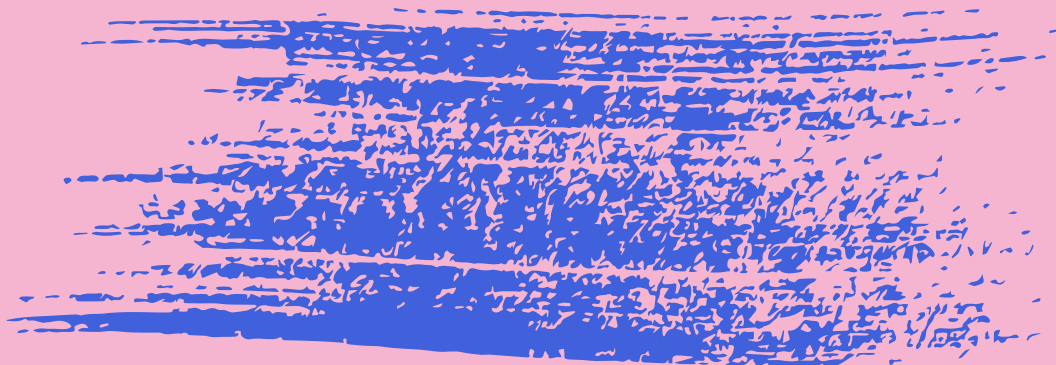


Just a few days before the end of 2025, we also recruited Aaron Tillyer (he/him) as Corporate Partnerships Manager. This role will help review corporate fundraising, developing our relationships with current partners and finding new ones.

+ A new Board leadership model

The role of the Chair of the Board is a tricky one albeit the most important. In order to bring all the skills needed, as well as diversity of background and lived experiences, without putting too much pressure on a volunteering role, we've brought on two Co-chairs.

Mark Allan (he/him) joined us in the summer of 2025 to cover all things Internal Leadership and earlier this year Aisha Shaibu-Lenoir (she/her) joined as our External Affairs Co-chair. Alongside them, we have recruited a new Trustee with vast experience in safeguarding, Louise Kelley (she/her), who will support the team with all the nuanced nature of our community, public-facing work. We will be expanding our board in 2026 to continue filling identified gaps.



We want to thank the rest of our Trustees – Sarah Moore (she/her), Carys Boyle (she/her), Caroline George (she/her), Tim Reilly (he/him) and Akin Salih (he/him) – for all their wonderful work and the support they gave to Elsa and Loretta in Bisila's absence in the first half of the year.



+ A new toilet; further accessibility



It took us years to get here and also months to complete the construction works. And we now have an enhanced accessible toilet!

Our enhanced accessible toilet features brand new equipment including a bed, hoist, privacy screen, grab rails and a shower'. And to top it all, it is beautiful.

In an effort to step away from the cold and hospital-like vibe of accessible toilets, we worked with architecture practice Andre Kong Studio.

Through community consultations and with deep involvement of our team during all stages of the design process, we designed a space that can be a place of solace. For toilets are way more than toilets. They are spaces where we can decompress, have a moment with ourselves, to see ourselves and get ready for the outside world.



We are collecting feedback on it, so if you want to share your thoughts, [you can use this form](#).

We are working on an accessibility audit and will continue consulting with partner LGBTQ+ charity ParaPride to keep improving our space, as the toilet is just another step on our accessibility journey.

A huge thank you to everyone who has been involved in the process of making our accessible toilet happen - from folks joining our consultation, to Farrow & Ball's paint donation and the wonderful volunteers and staff who rearranged the Centre after the works!

+ A little too much, perhaps?

We can't deny that it has been a very stressful period of time. Staff going on extended periods of leave, changes in the team, the Centre being closed for much longer than expected with all the calendar changes that were required and the community's frustration. This has made evident how small our team is, how much we nevertheless do and how unsustainable that can be.


In previous years, we have ended the year looking into how to bring more people to the Centre, more communities, more events. Going forward, we're reviewing how to programme in a healthier way - how can we find a balance between being there for as many folks as possible; while also continuing our work in other areas aside from events.

Lucy is now leading the operations side of the Centre, and will work in collaboration with the wider team on what an updated programme looks like. Because we cannot care for the community and run a space of care, when we are not taking care of ourselves.

In order to continue improving, it is key we keep learning about your experiences of the Centre. So [please continue giving us feedback.](#)



+ The last 16 months in numbers



766 events
10,803 event participants
13,788 visitors

Our reach on social media:
Instagram: 35.2k
Newsletter: 9,563
Eventbrite: 8,422
Facebook: 6.5k

+ Health and wellbeing

165 sessions were held with an attendance of 1,844 including:

Yoga, Meditation, Pilates, Ballet, Breathwork, dance classes – like Salsa, Line Dancing, Bachata, Kizomba –, numerous mental health drop-ins, HIV Testing, Queer with OCD, Queer Walking Groups in London and beyond or Atypicals run in partnership with London Friend.



Queer Walking Group trip to Alfrisdon

Our Quiet Room was also booked and busy. Phoenix launched their Pop-up Barber service at the Centre, which started as a monthly drop-in on Friday and now runs biweekly. Plus, we had returning events including Tension and Trauma Release Exercises with Michael Peck, Thai Yoga Massage and therapy sessions with Eunice Hung.



Quiet Room at the Centre. Photo by Megan Teo.

The grants we received in 2025 to run health and wellbeing programmes included:

- + **Here to Be** covered activities like [Meditation](#), Breathwork, dance classes and the monthly Queer Walking Group; along with other activities for 50+ folks, Trans Admin sessions and [Asexual and Aromantic Meetups](#)
- + **London Catalyst** funded a range of meetups tapping into the intersectional needs of some communities within the wider LGBTQ+ community such as [Queer with OCD](#), Atypicals (run in partnership with London Friend) and the East, South and Southeast Asian Healing Circles
- + **The London Marathon Foundation** was the last grant that came in 2025. It will cover three years of [Ballet](#), [Strength and Conditioning](#), [Muay Thai for Self-Defence](#), [Yoga](#) and other one-off sports-related activities. As part of this, we launched a [Scholarship Programme to fund two QTIBPOC \(Queer, Trans, Intersex, Black, People or Colour\) individuals](#) each year to get onto yoga or gym instructor training programmes.

Community feedback:

- + “Atypicals is one of the most relevant-to-me inclusive spaces I have experienced in my life. It has been making a huge difference during a particularly difficult period of my life. Please may it continue as there are not many spaces that are both queer and neurodivergent in this way.” - *Atypicals attendee*
- + “Such a great group, it's a judgement free area where we can all share advice and worries. They've given me so much help!!” - *Queer with OCD attendee*
- + “This activity helps me to feel connected with other trans people which I don't have in my daily life. This is particularly important as we go through turbulent times. [...] Having others to share experiences with gives me strength.” - *Trans Self-Care attendee*
- + “I have acquired some information about mental health support I would never have found anywhere else.” - *Centre visitor*

+ Community meetups

301 meetups were held with an attendance of 4,115 people.

These include events like [Queer Platonic Coparenting](#), a weekly [Coworking Space](#), [Covid-Safe Social](#), [Genderqueer Buddhist Book Club](#) and annual Pride meetups including a Trans+ Pride Meet and March and Dyke March Sign and Banner Making. The list and variety are endless.



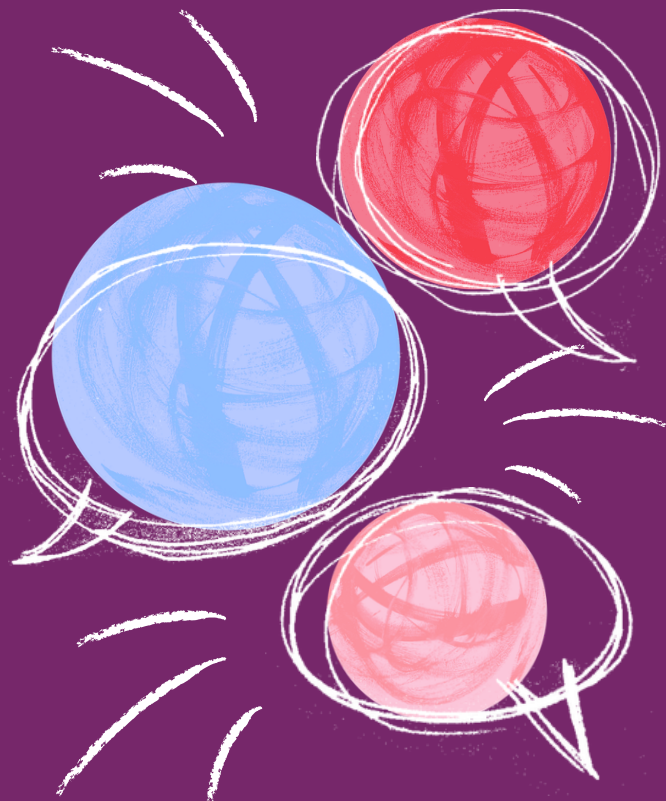
A Covid-Safe Social at the Centre.
Photo by Breathe Easy London



Dyke March Sign and Banner Making

Our language groups remain amongst our most popular activities for folks the opportunity to practice either their mother tongue or a language they're learning in a class, but also the space to feel at home away from home through language.

In the last 16 months, we hosted 95 language sessions including [Welsh](#), [Ukrainian](#), [French](#), [Russian](#), [Spanish](#), [Polish](#), [Portuguese](#) and [BSL](#).



Community feedback:

“I’ve met more LGBT people and been able to discuss our similar experiences as well as differences and generally laugh and relax. I feel I know there is a safe space now we can go to” - *BSL Practice Group attendee*



“Although this was my first visit, it has given me more confidence in being me” - *Centre visitor*



“Yes absolutely, I socialise with the local Ukrainian queer community a lot more now. That has improved my personal life and hope the lives of other people with the sense of belonging and community.” - *Ukrainian Language Meetup attendee*



+ Identity based and intersectional meetups, workshops and courses

128 sessions were held with an attendance of 3,501 including:

- 78 meetups for people aged 40+ and 50+, with an attendance of 1,720
- 15 meetups for Asexual and Aromantic people, with an attendance of 397
- 35 events for Global Majority folks, including [Dope Black Queers](#), [Melanin Vybz](#), GIN LGBTQ+ Indian and South Asian Network, with an attendance of 605
- 23 trans meetups and workshops with an attendance of 254



Board Games Afternoon for Black History Month. Photo by Jesualdo Lopes

For Black History Month in 2025, we ran a programme of events in partnership with Africa Centre that included a delicious community meal prepared by Little Baobab (all funded by Southwark Council).

Community feedback:



“The Centre has helped me come to terms with what I am and appreciate who I am” - *Still Here: Wellbeing for Over 50s talk*



“Knowing that I have somewhere to go if I'm feeling alone or afraid or estranged from my community” - *Trans Self-Care attendee*

+ Creative events



Queer Pumpkin Carving, featuring Centre Manager Daniel Gould-Loftus



103 sessions were held with an attendance of 1,198 including:

- 33 creative writing workshops with an attendance of 259
- 20 life drawing workshops with an attendance of 326
- 19 craft-related sessions with an attendance of 266

Other sessions included [LGBTQ+ Improv](#), [Queer Diaries: Zine Making](#), [Queer Pumpkin Carving](#) and [Queer Chat and Craft](#).

We proudly saw the regular 50+ BPOC group, Melanin Vybz, collectively writing and producing their play *Harvey Monologues* at the Centre, which they also performed for us.

+ Beyond our space



Archives of a Present Future panel at BFI, featuring Events and Outreach Lead, Jesualdo Lopes

With both limited space and time, we sometimes need to organise events outside of the Centre. In 2025, we hosted a Family Day at Southwark-based partner organisation The Drawing Room and film clubs in other spaces, like The Africa Centre.

We were also part of the BFI's festival programme of events, with a panel talk on [Archives of a Present Future](#); and have taken the community to explore the queer collection at the London Archives during LGBTQ+ History Month, Pride and Black History Month.

The aim with these is to offer activities that might not fit our space and reach wider audiences, while also bringing the community to other non-LGBTQ+ spaces across London.

+ Special days at the Centre

Each year, we host special days at the Centre to celebrate, support independent queer artists and rage in protest amongst community.

In 2025, we hosted our annual Spring and Winter Markets, with over 400 people joining each. Alongside this, we hosted a Queer Women and Non-Binary Day and Fill-a-Bag Sale to raise money for the Centre.



Spring Market 2025. Photo by Val Enfys

For our [annual Christmas Dinner](#), NKD and Good Boi Candles provided Christmas gifts for the community and the beautiful food that 37 people enjoyed was prepared by Lalale Foods and baker Shannon who made fabulous desserts.



Christmas Eve dinner and presents

Community feedback:



“Sometimes when I have been at my most depressed I have come to the Centre, sat on the sofa and watched something or written something and felt better. It has such an atmosphere of peace and welcoming you as you are that I feel better just being there” - *Centre visitor*



“Mental health is much better. Having a place to visit and get out of bed for.” - *Centre visitor*



“I've only been to the mediation twice but it's definitely helped me in terms of getting out the house, looking after my mental headspace, and showing me that I'm able to go to new places/events alone!!” - *Community Meditation attendee*



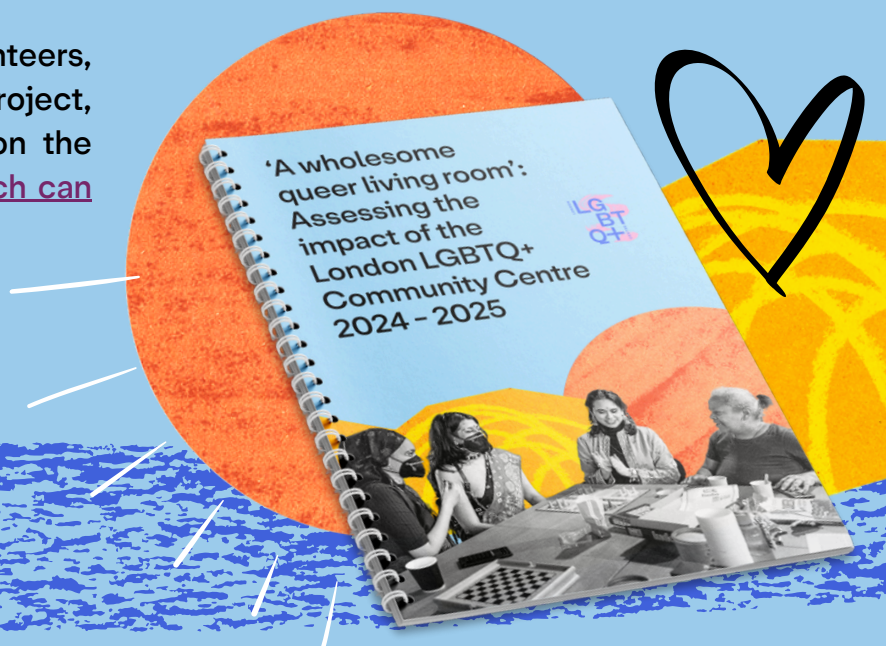
“I feel a lot happier in my queer self” - *Centre visitor*

+ A wholesome queer living room

We have always collected feedback. However, our focus had been on quantitative data (footfall, events, participants, partners), so we were missing the qualitative information, like the impact and stories from the community.

With funding from Southwark Council Equalities Grant, we hired Helen Jones (she/her) as our Research Lead from March 2024 to March 2025.

Alongside a dedicated team of volunteers, Helen led our third research project, focusing on the Centre's impact on the community's wellbeing. [The research can be read online here.](#)




We've always said we wanted the Centre to help the community live healthier and happier lives; to combat loneliness and isolation and to increase community connection. This research project allowed us to finally review if we are indeed doing what we are set ourselves to do.


We learnt that:


- + 97% of visitors reported that coming to the Centre had helped them to feel part of their community
- + 93% had met new people/expanded their social network
- + 88% felt that coming to the Centre had a positive impact on their health or wellbeing
- + 86% felt less lonely and socially isolated since becoming a participant in the Centre's activities

The research also identified four themes running across the feedback received. The comments below are all from folks who took part in the research, whether through a survey, focus group or 1:1 chat with one of the team.

1. Space to be, to meet, to rest


- 


“We desperately need more queer owned led run venues like the Centre - it comes back to the safety and comfort and sort of supporting your own community.”
- 


“I love the Centre, it’s a little bit of everything, so welcoming, perfect for running LGBTQ+ groups, the moment you step in you know it’s an LGBTQ+ space”
- 

“Volunteering and working at the Centre enables me to do good things for the community, as a form of activism”

2. Connection and community


- 


“The Centre is an amazing place that has been extremely important to me since I started coming two years ago. I really value the experience of community and connection in a sober and supportive space”
- 


“It allows me to have a well needed third space to go to for community events and work. I moved to London a few months ago and it has been a crucial part of me feeling at home in this city”
- 

“The Centre is kind of a focal point for me now, certainly [in] London”

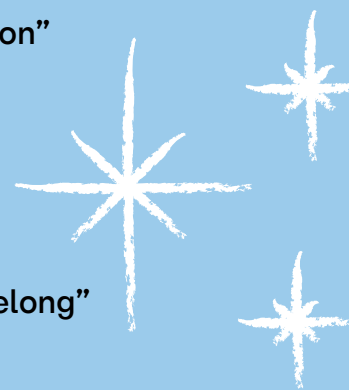
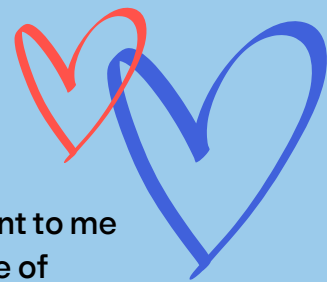
3. Inclusion and access

- 

“[Coming to the Centre] feels like I am part of something, like I belong”
- 

“I think that the ability of people to come into the Centre and not interact is as important as the ability of people to come into the Centre and interact, especially for neurodivergent people”
- 

“Finances a barrier? Not any more! Drinks and tickets are affordable, makes me more able to do things I otherwise wouldn't”



4. Wellbeing and health



“It’s a space of solace”



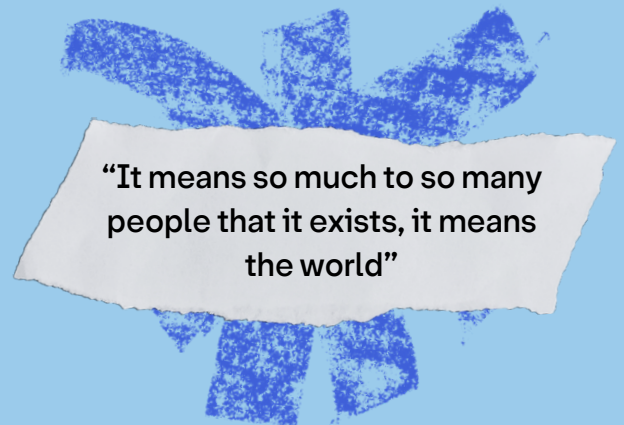
“My mental health is so much better. I don’t feel isolated anymore. I’d been so disconnected from the queer community for so long it felt like I was back in the closet”



“The most important change I have experienced as a result of visiting the Centre is more joy!!”

Lastly, we found four attributes of the Centre’s work which are essential to the themes raised by the research participants. These are the foundations on which the Centre’s work rests and without it, we wouldn’t be able to support LGBTQ+ communities in London as a community space:

- + Run by and for LGBTQ+ communities
- + The range and diversity of activities on offer
- + A third space which is non-commercial
- + Non-judgemental, person-centred, compassionate ethos



The research results also highlighted areas for future development. Where possible, we implemented changes while the research was being completed.

- + Started a disability audit
- + Bought a ventilator
- + Expanded our signposting database with additional information on LGBTQ+ trades and services
- + Revised contracts for facilitators.

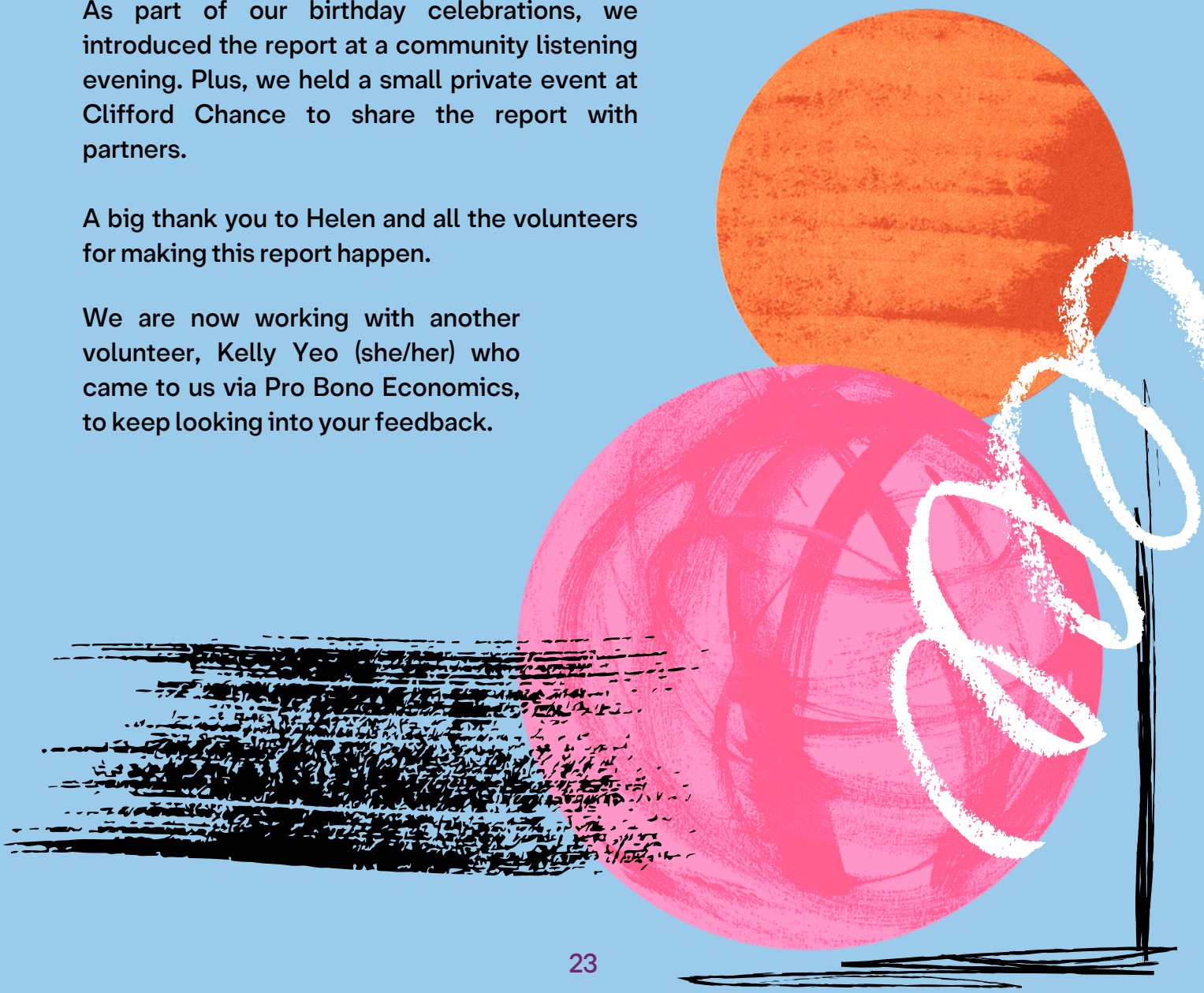
Longer term changes requested we are looking into are:

- + Toilet refurbishment – achieved!
- + Additional training and support for facilitators – we are looking for separate funding
- + More space – work in progress (more info on this later on this report!)
- + Range of activities such as – work in progress
 - More groups and events run by BPOC
 - Groups for trans masc people
 - Art therapy
 - More political/activist events, maybe with guest speakers or panels
 - Lesbian only events

As part of our birthday celebrations, we introduced the report at a community listening evening. Plus, we held a small private event at Clifford Chance to share the report with partners.

A big thank you to Helen and all the volunteers for making this report happen.

We are now working with another volunteer, Kelly Yeo (she/her) who came to us via Pro Bono Economics, to keep looking into your feedback.



+ Financial overview

On an individual level, we all can feel how the cost of living is rising higher and higher. And so is the reality for many organisations, especially those like ours – small, with limited resources. Still, there are opportunities out there for funding. From companies that, seeing how the support is lacking elsewhere and how the rights of the LGBTQ+ community are under threat, are committed to support charities; to individuals who, in the very same spirit of solidarity, are donating to the causes they care about.

As some sources of income continue to be highly competitive, our goal for the upcoming year is to find those opportunities that have remained untapped for us. Those new territories that can help us become more financially resilient and sustainable. To find those partners who still don't know about us. To continue sharing our work and the long-lasting impact of the Centre to see those who already support us committing a bit more.

We will be expanding our programme through a partnership with a new LGBTQ+ venue soon. Consequently, our focus is on income generation and diversification. We hired a Corporate Partnerships Manager, Aaron Tyller (he/him), whose role will be to expand our pool of supporters. And with a new Operations Manager overseeing the day to day running of the Centre, our Chief Executive will have additional capacity to also focus on fundraising.

Each quarter, we review our financial position using a scale that goes from vulnerable to thriving. In the last year, we have been consistently in a sustaining position. This means we are keeping a healthy amount of reserves for a rainy day, as well as for the upcoming days of growth and expansion; and closing each quarter's accounts with no deficit – amongst other key factors we check.

While we remain positive, we keep a cautious look on our finances. We hope in 2026 we can secure additional years of core funding from our main funder, The National Lottery, more donors of all kinds (individuals and organisation), as well as project grants to continue running the activities that we see are most needed.

+ 2026 plans

+ Special days at the Centre

Something else that has been cooking for a long time is the development of Bankside Yards, which is finally coming to life.

Since we opened our doors it has been clear that we need additional space. Having one big room has a lot of perks: everyone is together and when there are different events taking place at the same time, there is a great energy at the Centre.



On the flip side, bookings that require privacy mean the Centre needs to close to the public and we're unable to signpost community members to vital support. Alongside this, our calendar is booked three to four months in advance, and there are certain activities that we can't offer, like performances.

'The Trampery will be opening Chroma, a new LGBTQ+ cultural space that will include a cafe, theatre for LGBTQ+ emerging artists to showcase their work and a coworking space for LGBTQ+ owned and led organisations. In addition will be managing a community day programme of courses and workshops. at the space.

It will be a big change for the Centre. Luckily, we have been offered the space for free, so the costs of the expansion will be minimal to us – though, of course, still a considerable increase in our expenditure to cover additional roles both for the space and the wider organisation. We are working on a growth plan and a fundraising strategy to make sure this new chapter is well managed, resourced and funded.

Chroma will open to the public in early 2027.

If you work at a company or know of anyone that might be interested in becoming a sponsor of Chroma, please reach out to [Bisila](#).

+ Digital expansion: a new website

Our current website was built in 2017–2018 when the idea for the Centre started. Since then we have secured a community centre expanded our activities and grown as an organisation. Therefore, it no longer is fit for purpose.

We are working with [Studio Lutalica](#) to build a new site that will allow us to:

- Share more about the Centre’s mission, vision and history
- Share our programme in a much more user-friendly and accessible way
- Signpost online with an ever-growing digital database of services and organisations
- Showcase our community’s stories – from video interviews to photographs

Our Communications and Marketing Manager, Cherokee (they/them), is leading this project to make sure that our website is a true reflection of the Centre and its community.

+ Thanks to our visitors, partners and donors

We would not be a community centre without a community. From those who only have come once, the regular visitors and all the facilitators; to our funders, corporate partners and individual donors. We would not be here without you all.

A special thanks to:

NKD
Taylor Wessing
Clifford Chance

Farrow & Ball
SAMA Bankside
Royal Bank of Canada
Seanchoice
160over90
TFL
Hilton Bankside

Robert Ashby
Andrew Ghorbail
Andre Kong

MoreYoga
Konditor
Crosstown
Waking Dreams
London Marathon
Foundation

Lalale Foods
Shannon Higgins
Good Boi Candles
Tate Modern

The Kiln Theatre
South London Gallery
British Film Institute
Here to Be
The National Lottery
Southwark Council



THANK YOU



London LGBTQ+ Community Centre

Registered Charity Number 1201531

Company Number 12252776

60-62 Hopton Street, London SE1 9JH

londonlgbtqcentre.org

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